

Intercultural Studies in Languages and Literatures (ISLLI) LM37

Frequently Asked Questions

General information to help you get oriented

At this [link \(https://en.unibg.it/study/need-our-help/student-services-office\)](https://en.unibg.it/study/need-our-help/student-services-office) you will find:

- Main Information Map: check which office or contact you should refer to depending on your issue.
- Short Guide: an overview of key topics you may find useful, such as university locations, enrollment procedures, fees, certificate requests, recognition of previous studies, admission to open- and restricted-access Master's degree programs, MyUnibg, Wi-Fi, and other services.
- "How to" Guides: practical instructions on study plans (what they are, how and when to submit them), exams, class timetables, and the graduation process.

At this [link \(https://helpdesk.unibg.it/helpdesksecrestud/kb/index.php?lang=en_US\)](https://helpdesk.unibg.it/helpdesksecrestud/kb/index.php?lang=en_US) you can also find a list of general FAQs covering topics such as enrollment, study plans, useful contacts, graduation, classes and exams, requests for documents and certificates, scholarships, student housing, catering, learning support, fees, internships, and more.

Requirements

- **What language certificates are accepted?**
To apply to MAs taught in English students are required to provide certified evidence of at least a B2 level in English: A list of recognized certifications (e.g., IELTS, TOEFL, Cambridge) can be found in the [checklist](https://en.unibg.it/study/enrollment/foreign-students-join-us/non-eu-students/non-eu-students-pre-evaluation-online) on the website (<https://en.unibg.it/study/enrollment/foreign-students-join-us/non-eu-students/non-eu-students-pre-evaluation-online>). Please note that the *Medium of Instruction* (see paragraph B), in order to be accepted, must be documented with an official certificate issued by the registrar's office or the international office. For the ISLLI MA program, if you choose to study English Language and English or Anglo-American Literature, a C1 level of English is required at entry. This will be verified during the admission interview.
- **What happens if my language certificate has expired? Can it still be considered?**
Unfortunately, expired certifications cannot be accepted.
- **Are there specific requirements to enroll in the ISLLI Master's program?**
If you choose to study English language and English or Anglo-American Literature, the ISLLI MA program requires a C1 level of English at entry. Additionally, applicants must have a basic knowledge of the Euro-American literary landscape. Both requirements will be assessed during the admission interview.

- **I do not have a language certificate, but I completed my degree entirely in English. Am I still eligible? What documents should I provide?**

As indicated in the [checklist](#) (see above), if you completed your bachelor's degree entirely in English, you may submit a Medium of Instruction certificate instead of a language certificate. Please note that it must be an official document issued by the registrar's office or the international office. The Transcript of Records, even if it clearly shows that all courses were taken in English, is not sufficient to meet the language requirement.

Enrollment procedure

- **Where can I get more information about the enrollment procedure and deadlines?**
Non-EU students who have already obtained a foreign university degree (Bachelor's degree) can apply to enroll in a Master's degree program taught in English or Italian. At this [link](https://en.unibg.it/study/enrollment/foreign-students-join-us/non-eu-students) (<https://en.unibg.it/study/enrollment/foreign-students-join-us/non-eu-students>) you can find information about the enrollment process, including sections on what to do before and during your stay in Italy. Pre-enrollment and enrollment deadlines are published [here](https://en.unibg.it/node/7883) (<https://en.unibg.it/node/7883>).
- **Pre-enrollment vs pre-evaluation: What are the differences? Are they both compulsory?**
Before enrolling in your chosen degree program, the University of Bergamo must verify your educational qualifications through an [online pre-evaluation](https://en.unibg.it/study/enrollment/foreign-students-join-us/non-eu-students/non-eu-students-pre-evaluation-online) (<https://en.unibg.it/study/enrollment/foreign-students-join-us/non-eu-students/non-eu-students-pre-evaluation-online>). For free-access courses, the pre-evaluation via the apply.unibg platform is not compulsory, but it is strongly recommended. It gives non-EU students the opportunity to know in advance whether they are eligible to attend the University.
- **What happens if I miss the pre-evaluation deadline?**
Students who miss the pre-evaluation deadline can still pre-enroll later (they will find out their eligibility at a later stage) and must pay the non-refundable pre-enrollment fee of €52.00.
- **What happens if I miss the call for non-EU students?**
Even if the second call for non-EU students has passed, you may still apply if you meet all the requirements for EU students (at least 30 ECTS in two foreign languages – 15 each – and 30 ECTS in two foreign literatures – 15 each). In this case, you should refer to the dates and deadlines for Italian/EU students on [this page](https://en.unibg.it/node/7883) (<https://en.unibg.it/node/7883>).
- **Is it possible to reschedule the admission interview?**
Unfortunately, rescheduling the admission interview is not possible.

Other

- **Is it compulsory to choose two languages and two literatures?**

Only one foreign language is compulsory, chosen from the options provided (English, French, German, Russian, or Spanish). You must select two literatures from the options provided, one of which should correspond to the foreign language you have chosen. This allows you to pursue either:

- a bilingual path (e.g., English and German literature), or
- a monolingual path (e.g., English and Anglo-American literature – both in English; or Spanish and Hispano-American literature – both in Spanish).

- **Fellowships and fees**

You can find detailed information about fellowships and fees at [this page \(https://en.unibg.it/study/enrollment/foreign-students-join-us/fees-grants-and-scholarships\)](https://en.unibg.it/study/enrollment/foreign-students-join-us/fees-grants-and-scholarships). Additional information about other reductions and benefits is available [here \(https://en.unibg.it/life-at-unibg/students-office/taxes-and-benefits/other-reductions-and-benefits\)](https://en.unibg.it/life-at-unibg/students-office/taxes-and-benefits/other-reductions-and-benefits).

- **Who should I contact for administrative, technical, and bureaucratic issues?**

For these matters, you can [open a ticket](#) to get in touch with the International Office. You can also book an appointment to speak with someone in person via [this link \(https://logistica.unibg.it/PortalePlanning/UNIBG-servizi\)](https://logistica.unibg.it/PortalePlanning/UNIBG-servizi).

- **Do I receive any assistance from the University in finding accommodation?**

At [this link \(https://www.unibg.it/vivere-unibg/spazi-e-servizi/alloggi\)](https://www.unibg.it/vivere-unibg/spazi-e-servizi/alloggi), you will find detailed information about accommodation, lifestyle and daily life. For questions or help finding a private flat, you can contact the [Accommodation Service \(https://en.unibg.it/life-at-unibg/services/accommodations\)](https://en.unibg.it/life-at-unibg/services/accommodations). To apply for a room in the University Hall of Residence, you can refer to the [Diritto allo Studio](#) office and follow the accommodation application process through which rooms are assigned.